



Fax Transmission

FirstEnergy Corp.
76 South Main Street
Akron, OH 44308-1890

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To: Long Hill Township Mayor
Fax: 919086474150

From: CN=Maria Sessa/O=FirstEnergy
Fax: 330-315-9169
Time: 20:53:27 on 01-SEP-2011

Subject: Re: JCPL Hurricane Irene Aug. 31 Operational Update - September 1st

6PM

Update

JCP&L Operational

9/1/2011 6PM

**More Than 570,000 of 660,000 JCP&L Customers Back in Service
Following Hurricane Irene**

**343 Line and Substation Crews, 408 Forestry Crews, 350 Hazard
Responders Working Around the Clock to Restore All Customers to
Service Following Record Event in which Two Thirds of Company's
Service Area Lost Service**

Jersey Central Power & Light (JCP&L) personnel, assisted by hundred of crews from

FirstEnergy utilities, are working around the clock to address 13,000 locations of downed wires and trouble locations in all 236 local municipalities in its service area as a result of Hurricane Irene.

Crews have cleared 2,000 locations where trees damaged equipment and interrupted service. More than 400 forestry crews are working to clear trees and other vegetation. Currently, more than 200 poles and almost 40 miles of wire need to be replaced before restoration efforts can be completed.

Access to many areas remains limited due to debris from downed trees and limbs and heavy flooding. In some locations, roads have been flooded or washed away, making the restoration process slower than normal. In addition, two substations were flooded, which has delayed the assessment and restoration process.

Crews have addressed more than three hundred 911 calls received through customer and emergency management notifications.

Since Saturday, the company has fielded more than 255,000 calls to its customer contact center reporting outages and emergencies

More than 400,000 customers in the company's Central New Jersey service area and more than 260,000 customers in its Northern New Jersey service area were affected by Hurricane Irene. Currently, 389,000 have been restored in central New Jersey and 214,000 restored in northern New Jersey. JCP&L expects the majority of its remaining 57,000 customers without power to be restored by Sunday September 4th. Access problems may extend complete restoration in some areas.

JCP&L's restoration efforts are being performed in a staged process to restore service to transmission, substation and distribution facilities. Crews arrive at trouble locations, make the area safe, and move on to other locations. Additionally, hazard responders and circuit assessors review locations and report additional equipment required to complete repairs. This

process enables JCP&L to prepare work packages that are needed for crews to best restore service to customers. JCP&L reminds customers that crews must be allowed to complete their assignments without interference from customers.

JCP&L is offering water and ice to customers who remain out of service at 23 locations located across its service area.

The company is also sharing outage restoration information for each of the municipalities it serves.

JCP&L has the following resources in place. Crews move between Regions as needed. FirstEnergy has been working to secure more crews and is in contact with both MAMA and SEE utility groups to obtain crews. These contacts are done a number of times each day. A number of crews have been called back to the Gulf Region due to impending weather. We will continue to work to obtain more crews.

	1-Sep		
	4:30 PM		
	NNJ	CNJ	Total JCPL
Trouble (1 Man crews)	17	19	36
2-3 man crews	39	60	99
Contractors	20	0	20
FE Affiliates	105	88	193
Total line 2-3 Crews	164	148	312
Total Line and Trouble	181	167	348
Hazard Dispatchers	12	14	26
Hazard Responders	304	146	450
Damage Assessors	127		127
Public Protectors	42	40	82
Substation CREWS	19	11	30
Forestry CREWS	255	191	446

Projected Restoration:

County Restoration Estimates:

Region	County	9/1/2011	9/2/2011	9/3/2011	9/4/2011	Grand Total
JCP&L - Central NJ Region	BURLINGTON	316	227	9	18	570
	MERCER		17			17
	MIDDLESEX		78			78
	MONMOUTH	1,454	6,816	1,512	111	9,893
	OCEAN	4,019	492	210	33	4,754
JCP&L - Central NJ Region Total		5,789	7,630	1,731	162	15,312
JCP&L - North NJ Region	ESSEX		2,307	232	210	2,749
	HUNTERDON	1,013	4,469	812	443	6,737
	MERCER		914	174		1,088
	MORRIS	2,534	7,789	1,631	2,002	13,956
	PASSIAC		615	60	146	821
	SOMERSET	1,623	3,959	357	288	6,227
	SUSSEX		6,981	569	494	8,044
	UNION	1,905	2,967	271	201	5,344
WARREN		2,194	556		2,750	
JCP&L - North NJ Region Total		7,075	32,195	4,662	3,784	47,716
Grand Total		12,864	39,825	6,393	3,946	63,028